

Cambridge International Examinations Cambridge Ordinary Level

BUSINESS STUDIES

Paper 2 Case Study MARK SCHEME Maximum Mark: 80 7115/22 May/June 2017

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Question	Answer	Marks
1(a)	Identify two financial statements the directors will need to see before expanding CC. Explain why they will want to see each of these statements.	8
	 Knowledge [2 × 1] – award one mark for each financial statement Analysis [2 × 1] – award one mark for a relevant explanation for each financial statement Application [2 × 2] – award two application marks for each financial statement 	
	Award one mark for each relevant named financial statement (max 2) and one mark for explanation of why the directors will want to view these statements before expanding.	
	Examples might include:	
	 income statement/Profit and loss account – to assess profitability/availability of retained profit/ need for loan/ability to repay loan balance sheet/Statement of financial position – assess liquidity position/ assets for security against loan/assess value of assets that could be sold cash flow forecast/statement – shows cash position/ability to cover expenses of expansion/liquidity position/ability to repay loans 	
	Award a maximum of three additional marks for each explanation – 2 of which must be applied to this context – of the financial statement.	
	Indicative response:	
	Balance sheet (k) to see if the business will be able to borrow \$500 000 (app). The balance sheet will show the liabilities of the company and will show if the bank is likely to give CC a loan for the purchase of the new automated equipment (app). The directors will want to see if there are sufficient assets to be used as security for the loan (an).	
	Possible application marks:	
	Already operating in a niche market; high quality ingredients; chocolates/high quality chocolates/luxury chocolates; hand-made chocolates; factory; private limited company; set up 15 years ago in country X; labour-intensive production techniques; 100 production workers; on-the-job training for new workers; developing a new brand of chocolate bar; targeted at the mass market; purchase a new automated production line; output is expected to be high; borrow \$500 000.	
	There may be other examples in context that have not been included here.	

Question			Answer	Marks
1(b)	its ingredie	nts. Whi	ving three factors that affect CC when importing all of ich is the most important factor when deciding whether ts? Justify your answer.	12
	Relevant po	oints mig	ght include:	
	Exchange	e rate	May fluctuate and this will affect the import prices of ingredients – affects costs – difficult to plan for – may result in having much higher costs than budget. Exchange rate is already low – higher cost of imported ingredients – raise prices – lower sales - reduce profit. If exchange rate increased/high – lower cost of imported ingredients – lower prices – increase sales – increase profit.	
	Import ta	ariffs	Increased cost of imported materials – need to raise prices of finished chocolates or reduce profit.	
			Note: Do not award fixed quantity i.e. quota	
	Delivery	time	Perishable ingredients – need for quick delivery – urgent orders may need quick delivery. Delivery may be slow – may cause production delays – reduced sales/customer demand not fully met. If delays in delivery – may need to buy locally produced ingredients – lower quality – lose reputation/lose brand image.	
			Note: Do not award if only about delivery time to the customer.	
	Knowledge// mark schem		/Evaluation – award up to 10 marks using the levels-based	
		Knowle	edge/Analysis/ Evaluation	
	Level 3	9–10 n factor a	t 2 \times Level 2 + narks for well justified conclusion of the most important and why it is more important than the other two factors.	
	Level 2	4–6 ma	arks for limited conclusion of the most important factor. arks ed discussion of each factor.	
	Level 1	1–3 ma Outline	arks e of each factor.	
			each L1 statement (max of 3 marks) e.g. A tariff will company pays for imported raw materials.	
	awarded for fluctuations appreciates	each ad will affec then imp	lanation can gain 4 marks and a further mark can be ditional L2 explanation (max 6 marks) e.g. Exchange rate et the cost of imported ingredients. If the exchange rate port prices will be lower and costs will be less or if the eciates then import costs will rise. (L2)	

Question	Answer	Marks
	Level 3 – For L3 to be awarded there needs to be at least two L2 marks awarded and then a conclusion which justifies which is the most important factor.	
	Award up to 2 additional marks for relevant application.	
	Possible application marks: chocolates/high quality chocolates/luxury chocolates; hand-made chocolates; country X already has a low exchange rate; located in country X; fillings made with luxury ingredients; batch production; 100 production workers; skilled workers in factory; employed at CC since it started; objective of expansion; developing a new brand of chocolate bar; targeted at the mass market; reduce variable costs by using lower quality ingredients; purchase a new automated production line; output is expected to be high; borrow \$500 000.	
	There may be other examples in context that have not been included here.	

Question	Answer	Marks
2(a)	Identify and explain two reasons why on-the-job training is important for new employees at CC.	8
	Knowledge $[2 \times 1]$ – award one mark for each relevant reason Analysis $[2 \times 1]$ – award one mark for a relevant explanation for each reason	
	Application $[2 \times 2]$ – award two application marks for each reason	
	Award one mark for each relevant reason (max 2), such as:	
	 ensure they are correctly trained for CC methods – less likely to make mistakes/ maintains high quality chocolates 	
	 efficient at their jobs – increase output/know how to do the job correctly build relationships with existing employees – settle in quicker and happier in new job/easier to ask for help if unsure/more quickly effective in the new job new employees are quickly able to contribute to production – can produce chocolates while training so output higher 	
	 easier and quicker to arrange - cheaper than off-the-job training less likely to have accidents if correctly trained- employees less likely to be absent from work through injury 	
	Note: Do not award induction training or just a simple definition of off-the-job training	
	Award a maximum of three additional marks for each explanation – 2 of which must be applied to this context – of the reason	
	Indicative response: On-the-job training will ensure the new employees are trained correctly (k) in how to make the hand-made chocolates (app). As the chocolates are luxury products using expensive fillings then they must not be wasted (app). If trained correctly then the new employees will carry out their jobs effectively and chocolates will not be faulty and thrown away (an).	
	Possible application marks:	
	Chocolates/high quality chocolates/luxury chocolates; hand-made chocolates; private limited company; labour-intensive production techniques; batch production; 100 production workers; skilled workers in the factory; employed at CC since it started/for 15 years; objective of expansion; developing a new brand of chocolate bar; targeted at the mass market; purchase a new automated production line; output is expected to be high.	
	There may be other examples in context that have not been included here.	

Question		Answer	Marks
2(b)	introduction will be mo	how the following <u>three</u> stakeholders will be affected by the on of a new automated production line at CC. Which stakeholder ost affected by this decision? Justify your answer.	12
	Relevant		
	Employe	Positively affectedNegatively affected• Increased output – higher wages• Some may lose their jobs• Training provided – increases skills of workers – increased job satisfaction• Some may lose their jobs• Training provided – increases skills of workers – increased job 	
	Sharehold	 Increased profit in long run Share price increased Reduced dividends in the short run 	
	Bank	 Expansion of business – more likely to repay loans/overdrafts May need additional loans Bank makes a profit from interest paid on the loan Investment may take time for increased revenue – delay in repaying loan If fails the bank loan may not be repaid – bank loses money 	
	mark sche		
	Level 3	Knowledge/Analysis/ Evaluation At least 2 × Level 2 + 9–10 marks for well justified conclusion as to which stakeholder will be affected the most by the new automated production line and why the others will be less affected. 7–8 marks for some limited judgement shown in conclusion as to	
	Level 2	which stakeholder will be affected the most by the automated production line. 4–6 marks Detailed discussion of the positive and/or negative effects on each	
		stakeholder. 1–3 marks Outline of the effects on each stakeholder.	
	Level 1 – 1 made redu	mark for each L1 statement (max of 3 marks) e.g. Workers may be ndant.	

Question	Answer	Marks
	Level 2 – 1 × L2 explanation can gain 4 marks and a further mark can be awarded for each additional L2 explanation (max 6 marks) e.g. Workers may be made redundant as the production line may not require as many workers. Those workers who keep their jobs may benefit by receiving higher wages as they will now be more productive. (L2)	
	Level 3 – For L3 to be awarded there needs to be at least two L2 marks awarded and then a conclusion which justifies which stakeholder is affected the most.	
	Award up to 2 additional marks for relevant application.	
	Possible application marks:	
	Chocolates/high quality chocolates/luxury chocolates; hand-made chocolates; most workers been with CC since it started/for 15 years; private limited company; set up 15 years ago in country X; on-the-job training for new workers; objective of expansion; developing a new brand of chocolate bar; targeted at the mass market; reduce variable costs by using lower quality ingredients; output is expected to be high; borrow \$500 000.	
	There may be other examples in context that have not been included here.	

Question	Answer	Marks
3(a)	Identify and explain <u>one</u> advantage and <u>one</u> disadvantage to CC if it changes to a public limited company.	8
	Knowledge [2 × 1] – award one mark for each relevant advantage /disadvantage	
	Analysis [2 × 1] – award one mark for a relevant explanation for each advantage/disadvantage	
	Application [2 × 2] – award two application marks for each advantage /disadvantage	
	Award one mark for each relevant advantage/disadvantage (max 1 each) and one additional mark for explaining why it is an advantage/disadvantage.	
	Answers are likely to include:	
	 No restriction on who can buy shares/shares sold to the public Increased share capital issued to purchase fixed assets/increased capital raised Easier to obtain bank loan/attract suppliers/perceived 	
	as less risky and higher status	
	 Accounts published/less privacy Easier to be taken over/original owners lose control More legal formalities/expensive and time consuming to convert to plc. and issue shares to the public More regulations and controls over plc. 	
	Award a maximum of three additional marks for each explanation – 2 of which must be applied to this context - of the advantage/disadvantage.	
	Indicative response: A public limited company can issue new shares to the public (k) this will allow it to raise the additional \$500 000 needed for the expansion (app). This is a cheaper way to raise this necessary capital for the expansion as interest will not need to be paid on the finance (an). As the finance can be used for expansion of the automated production line then the higher profit from the increased output may not lead to reduced dividends for the shareholders (app).	
	Award up to 4 additional marks for relevant application.	
	Possible application marks:	
	Chocolates/high quality chocolates/luxury chocolates; hand-made chocolates; private limited company; set up 15 years ago in country X; batch production; objective of expansion; developing a new brand of chocolate bar; targeted at the mass market; purchase a new automated production line; output is expected to be high; borrow \$500 000.	
	There may be other examples in context that have not been included here.	

Question		Answer	Marks
3(b)	Draw on the variable cost Do you think for Fizz Bom	pendix 2 and other information in the case. graph below the break-even output of Fizz Bomm if the t is reduced to \$0.60. It this would be the best way for CC to gain the highest profit m? Justify your answer nts might include:	12
	Lower variab cost to \$0.60	 New TC line correctly drawn on the graph (L2) 	
	Knowledge/A mark scheme	nalysis/Evaluation – award up to 10 marks using the levels-based below.	
		Knowledge/Analysis/ Evaluation	
	Levers	Must have 2 × L2 – correct TC line plotted onto the graph and/or break-even output(s) and/or profit(s) correctly. 9–10 marks for well justified conclusion as to the best way to increase profit to choose compared to other ways. 7–8 marks for some limited judgement shown in conclusion as to	
		the best way to increase profit. 4–6 marks Correct new TC line drawn on the graph and/or correct break- even output(s) identified, and/or profit(s) correctly calculated and/or Explanation of the effects of lower variable cost and/or alternative way to increase profit even if no correct answer on break – even graph.	
	Level 1	1–3 marks (No correct answer on break – even graph) Outline of effects of lowering variable cost and /or alternative way to increase profit such as increase price.	
		ark for each L1 statement (max of 3 marks) e.g. Lowering the will lead to higher profit.	
	awarded for e	L2 explanation can gain 4 marks and a further mark can be each additional L2 explanation (max 6 marks) e.g. The new break- s 20 000. (L2)	

Question	Answer	Marks
	Level 3 – For L3 to be awarded there needs to be at least two L2 marks awarded and then a recommendation which justifies which is the best way to choose to increase profit.	
	Award up to 2 additional marks for relevant application in the conclusion. Possible application marks:	
	high quality chocolates/luxury chocolates; hand-made chocolates; fillings made with luxury ingredients; sold to specialist sweet shops; objective of expansion; developing a new brand of chocolate bar; targeted at the mass market; reduce variable costs by using lower quality ingredients; purchase a new automated production line; output is expected to be high; borrow \$500 000.	
	There may be other examples in context that have not been included here.	

Question	Answer	Marks
4(a)	Fizz Bomm is in the development stage of the product life cycle. Identify and explain four other stages of Fizz Bomm's product life cycle	8
	Award one mark for each correctly named stage (max 4) plus one additional mark for development indicating the characteristics of the stage :	
	 Introduction – low sales because the chocolate bar is new/loss made due to high development costs/ new into the market Growth – sales start to rise rapidly/profits start to be made after development costs covered Maturity – sales increase more slowly/ increasing competition/profits at their highest as sales growth is high Saturation – sales remain high but stable/profits fall as sales are static and prices have been reduced Decline – sales fall as new chocolate bars become available/profits fall as sales fall 	
	Note: Do not reward 'Extension of the product life cycle' as a stage. Indicative response: Introduction (1) as the new chocolate bar is to be launched onto the market and	
	will have low sales to start with. (1)	

Question		Answer	Marks
4(b)	outlined for	e suitability of the three elements of the marketing mix Fizz Bomm in Appendix 3. Recommend whether any of these ould be changed. Justify your answer.	12
	Relevant poi	nts might include:	
	Price	 competitive market so penetration pricing will allow new chocolate bar to enter the market will get established in the market – build up customer loyalty longer term use competitive pricing as might be better in a competitive market 	
	Promotion	 if aimed at children – should be seen by target in children's magazines but coupon unlikely to be effective for children competitors advertise on TV TV more suitable for the mass market 	
	Place	 keep selling in specialist sweet shops but less appropriate for mass market so may not be successful competitors 'place' more suitable for mass market – CC less successful/fewer sales if do not change 'place' 	
	Knowledge/A mark scheme	nalysis/Evaluation – award up to 10 marks using the levels-based below.	
		Knowledge/Analysis/ Evaluation	
	Level 3	At least 2 × Level 2 + 9–10 marks for well justified recommendation as to whether to change the elements of the marketing mix. 7–8 marks for some limited judgement shown in recommendation	
		as to whether to change the elements of the marketing mix.	
	Level 2	4–6 marks Detailed discussion of relevance of each element of the marketing mix.	
	Level 1	1–3 marks Outline of each element of the marketing mix	
	competitive m	nark for each L1 statement (max of 3 marks) e.g. As it is in a narket the pricing strategy should be penetration pricing when the e bar is launched.	

Question	Answer	Marks
	Level 2 – 1 × L2 explanation can gain 4 marks and a further mark can be awarded for each additional L2 explanation (max 6 marks) e.g. As it is in a competitive market the pricing strategy should be penetration pricing when the new chocolate bar is launched. However, when the product moves to the growth stage of the life cycle then competitive pricing should be used to maintain brand loyalty and to stay competitive with all the other brands of chocolate bar. (L2 plus application for referring to the new chocolate bar)	
	Level 3 – For L3 to be awarded there needs to be at least two L2 marks awarded and then a conclusion which justifies whether to change the elements of the marketing mix.	
	Award up to 2 additional marks for relevant application.	
	Possible application marks:	
	penetration pricing; advertising in children's magazines; discount coupons in the magazines; competitors only advertise on TV; distribute through speciality sweet (candy) shops; competitors distribute through wholesalers and supermarkets; chocolates/high quality chocolates/luxury chocolates; hand- made chocolates; developing a new brand of chocolate bar; lots of competitors in the mass market; output is expected to be high. There may be other examples in context that have not been included here.	